

Subcommittee on Postal Reform
Room B-349 C
Rayburn Building
Washington, D.C. 20515

March 26, 1998
Cert. # 047 800 114

RE: U.S. Postal Reform

Greetings again:

In response to a Malone, N.Y. Telegram article of March 13, 1998, inviting comments on postal reform (thanks to The Hon. John M. McHugh) allowing the public an opportunity to participate in referenced efforts, thanks all.

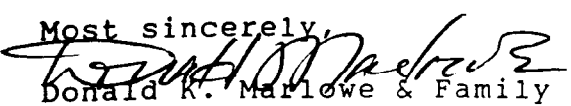
Approximately three years ago when the postal service reform committee first confronted referenced super monumental problems and challenge, in the eyes of the public the likes of the undersigned and family who are seniors plus, it was felt that subject efforts appeared to be another mission impossible. Thankfully we were afforded the opportunity like herein to participate in the reform efforts, allowed to express our grievances in which we did in a number of mailings to your committee. Furnished information was with regards to an extended period of what was little less than outright harassment, in what appeared as outside of the postal service manipulation/influence, acts by what was considered as small-town click-like untouchables of the time. If the latter appears or sounds rather loud reasoning, one only has to review the parting comments of the previous postmaster general!

Though, since the implementing of referenced reform mission, we have witnessed a most amazing Postal Service molting, a transformation all to the better from what we have witnessed locally and in this general area as a whole. We feel that our having actually experienced a considerable amount of troubled service that we are now well qualified to assess any bettering of same, so-much-so, that we would like to make mention of especially one of a number of what appears to be miracles of the time.. SMILES, lots of smiles. Whatever your committee is doing it appears to be working, keep it up.. hate to see the smiles fade away!

Not in any way intended to cast a shadow on the above cited praise, we would like to take this opportunity in registering a bit of constructive criticism, that being: appears there might be an amount of problems in/with the Domestic Return Receipt Form 3811 services, failure to deliver paid for services... hopefully the latter kind of problems will dissipate as the postal reform process progresses forward.

In conclusion, we would be in great error/remiss should we fail to commend our present postmaster general and the multitude of dedicated postal employees that are so intricately responsible for the present state of improvement and for that we would like to express our true feelings of gratitude to each and all responsible for making it work!

Most sincerely,


Donald K. Marlowe & Family

Malone, New York

CC: appropriately furnished